



# Bath Rugby

## Risk Assessment

<b>Task</b>	<b>Stage 5 - Safe Return of Spectators</b>
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Approved by	Zoe Tyler

<b>Ref Number</b>	<b>BR-CV16</b>
Date of Assessment	03/12/2020
Date of Review	03/03/2021

**Activity** The UK Government has approved the return of spectators to sporting events under the continuing threat of the COVID-19 pandemic. At the time of writing, the capacity of grounds is 2000 supporters.

Number	Hazard			Risk Rating			Control Measures													Residual Risk		
	Hazard The potential to cause harm	Risk How harm can occur	Who could be affected	Likelihood	Impact	Risk Number	Risk	URN	What measures can be put in place to reduce the risk	GA Arrival	GA Circulation	GA Seating	GA Egress	Hospitality Arrival	Hospitality Circulation	Hospitality Boxes	Hospitality Egress	Staff Operations	Likelihood	Impact	Risk Number	Risk
	COVID-19 Disease	The contraction or spreading of the disease.	Supporters All staff All players Friends and family Any additional staff or contractors on site	3	4	12	<b>MEDIUM</b>	General											1	4	4	<b>LOW</b>
								G1	Ensure compliance with SGSA SG02 guidance													
								G2	Ensure compliance with DCMS publication Elite sport Stage Five: return to competition: safe return of spectators.													
								G3	Ensure compliance with UK Govt Tiered system and communicate with supporters to ensure they understand their responsibilities.													
								G4	Provide clear guidance at point of sale to ensure Tier 3 residents do not purchase tickets.													
								G5	COVID-19 Code of Conduct to be reviewed and published.													
								G6	Expectations of adherence to Covid-19 procedures and Code of Conduct outlined at point of purchase of tickets.													
								G7	Clear communications regarding conduct, rules and guidance to be sent to all hospitality guests ahead of matchday.													
								G8	Health Declaration to be viewed and acknowledged by all GA supporters prior to arrival at The Rec.													
								G9	Health Declaration to be completed by all hospitality guests and checked prior to admission to South Stand.													
								G10	Health Declaration to be completed by all staff prior to arrival at The Rec.													
								G11	Temperatures taken of all hospitality guests on entry to the ground. Anyone with a temperature of 37.8 degrees Celsius or higher will not be permitted entry.													
								G12	Ability to take the temperature of a sample GA supporters in the ground if circumstances make it necessary.													
								G13	Clear communications including a video to supporters to outline procedures and expectations sent prior to matchday.													
								G14	Directions, including a map showing approach routes, sent to all supporters ahead of matchday.													
								G15	Stands to be zoned to ensure cross over is minimised.													
								G16	Only one entrance gate used for general supporters in each zone to allow for a one way flow of supporters.													

G17	Only conventional South Stand entry point to be used by hospitality guests with no access to the remainder of the ground. Access via the underground car park.																
G18	Supporters informed that the ticket must only be used by the ticket purchaser and cannot be given to someone else to use for Government Track and Trace purposes.																
G19	Supporters told to bring photo ID which will be randomly checked on arrival.																
G20	Signage positioned on arrival and throughout the ground reminding of regulations and expectations.																
G21	All stewards, hospitality and bar staff briefed by the Safety Officer on COVID-19 specific protocols.																
G22	All stewards given a written briefing (as well as verbal) with specific position instructions.																
G23	Stewards briefed to offer advice and guidance to those breaching Code of Conduct or social distancing rules. Escalation measure to be in place, including eviction where necessary.																
G24	COVID-19 regulations and expectations communicated regularly during the game via the big screen and PA system.																
G25	Text number given on big screen as a way of reporting uncomfortable behaviour or concerns relating to COVID-19.																
<b>Distancing</b>																	
D1	Staggered entry times highlighted on tickets to avoid congestion or significant queuing on arrival.																
D2	Entrance gate separated into channels to aid with crowd control and ensuring social distancing is adhered to.																
D3	Vomitories controlled by stewards to enforce temporary one way systems due to the stairways being narrower than 1.6m.																
D4	All stand seated supporters to be placed in household groups of 1 to 6 people, socially distanced by at least 1m from all other persons.																
D5	Aisle seats will not be in use to prevent breach of social distancing guidelines when the aisles are in use.																
D6	The front rows of the East Stand not to be in use to allow for social distancing from the players on the pitch.																
D7	Supporters to only sit in their designated seat as stated on their ticket.																
D8	Supporters told they must remain in their seat unless needing to use the toilet.																
D9	Supporters informed that they will not be permitted to have autographs or photos with the players.																
D10	Service to be available in the seat for food, beverage and merchandise to minimise movement around the ground.																
D11	A large working area to be available for bar staff to ensure that they can operate whilst remaining socially distanced at all times, specifically in the fulfilment of orders.																
D12	Cubicles, urinals and sinks labelled as do not use where appropriate to ensure social distancing is maintained.																
D13	Staggered exit times managed row by row by stewards and overseen by the Safety Officer.																

D14	Hospitality arrival times staggered over a 45 minute window.																					
D15	Only 6 people permitted in the normal 20 person boxes. To be sat in seats outside at all times to comply with Govt Guidelines.																					
D16	Hospitality balcony seats labelled with 'use' stickers to show the seats to be used to maintain social distancing.																					
<b>Sanitation</b>																						
S1	Hand Sanitiser positioned at the start of each channel at the entrance gate, and throughout the ground.																					
S2	Hand sanitiser located in toilets in addition to hand washing facilities.																					
S3	Hand sanitiser to be located in every hospitality box.																					
S4	All Bath Rugby staff told to regularly hand sanitise.																					
S5	All areas in use deep cleaned prior to and after matchday.																					
S6	Cleaners to be on site and available throughout fixture to ensure cleanliness.																					
S7	Only one staff member using a designated iPad to process orders to avoid it becoming a touch point of multiple people.																					
S8	Wipes available on the bar (where in seat orders are being processed) to regularly wipe down any touch points and surfaces.																					
S9	Wipes available on Hospitality entrance to regularly wipe down any touch points and surfaces.																					
S10	Hand washing posters displayed in toilets.																					
S11	Cup carriers used for delivery of drinks to seats to avoid contact with bar staff hands.																					
S12	Drinks served in disposable cups.																					
S13	Food served in disposable packaging, including disposable cutlery and sauce sachets.																					
S14	Food provided only by AC Catering who have been briefed on COVID-19 regulations and procedures including mask wearing, hand sanitation and food hygiene.																					
S15	Card or online payments only permitted to avoid cash handling.																					
S16	All fire exits in East Stand concourse to be open to maximise ventilation.																					
S17	All bin lids to be opened to eliminate need for physical contact.																					
S18	Individually plated food served for hospitality guests in disposable containers. No buffet in compliance with UK Govt directives.																					
S19	Drinks available for hospitality guests in the fridges to allow for self-service.																					

S20	Hospitality boxes balcony doors kept open to allow good ventilation.													
	PPE													
	P1	Face masks to be worn by all spectators and staff in the ground at all times, except for when drinking or eating.												
	P2	Perspex screens installed on the customer facing areas of the mobile retail unit.												
P3	Spare masks and disposable gloves available for all staff if required.													