

# Bath Christmas Market Weekend Queuing: 24-25 November

**Bath Christmas Market is one of the most popular events in the city every year, and we expect demand on train services to be very high – particularly at weekends.**

This year, we've got longer trains with more seats than ever before serving the event at the busiest times.

However, with around 400,000 people expected to visit the market trains will be busy and those high numbers mean queues are likely when leaving the city.

To help keep people moving as quickly and safely as possible, we've introduced a new queuing system on Saturdays and Sundays while the market is on.

Please familiarise yourself with the map overleaf and make sure you're in the right queue.

Trains after the event will typically operate according to published timetables, with selected services providing increased capacity wherever possible.

Large volumes of people travelling at the same time can mean that trains sometimes become full, with remaining customers needing to wait for the next train. Customers should be prepared for the possibility of extended waiting times.

Customers must have a valid ticket prior to entering the post event queuing and we encourage you to buy a return ticket on the outward journey.

## Eight tips for travelling to Bath Christmas Market



- 1 Please allow plenty of time for your journey
- 2 Think about your return journey early. The busiest times at the station are normally between 1600-1800 at the weekend – consider travelling outside those times to avoid the longest queues
- 3 Please be aware you could be queuing for some time for your train but please be patient - the queuing system is for your personal safety
- 4 Buy your return ticket in advance to avoid further delays at stations. A return is often cheaper than two singles!
- 5 Allow for weather conditions when queuing (i.e. bring an umbrella and warm clothing)
- 6 If you require assistance when travelling by train, please let us know in advance so we can make sure we get you any help you need more quickly
- 7 All available trains will be out working however services will be extremely busy and you may have to stand for some or all of your journey
- 8 Please be aware that smoking (including e-cigarettes) is not permitted anywhere on trains and at stations.



Exit only



**Platform 1 (Westbound services)**

To Bristol Temple Meads

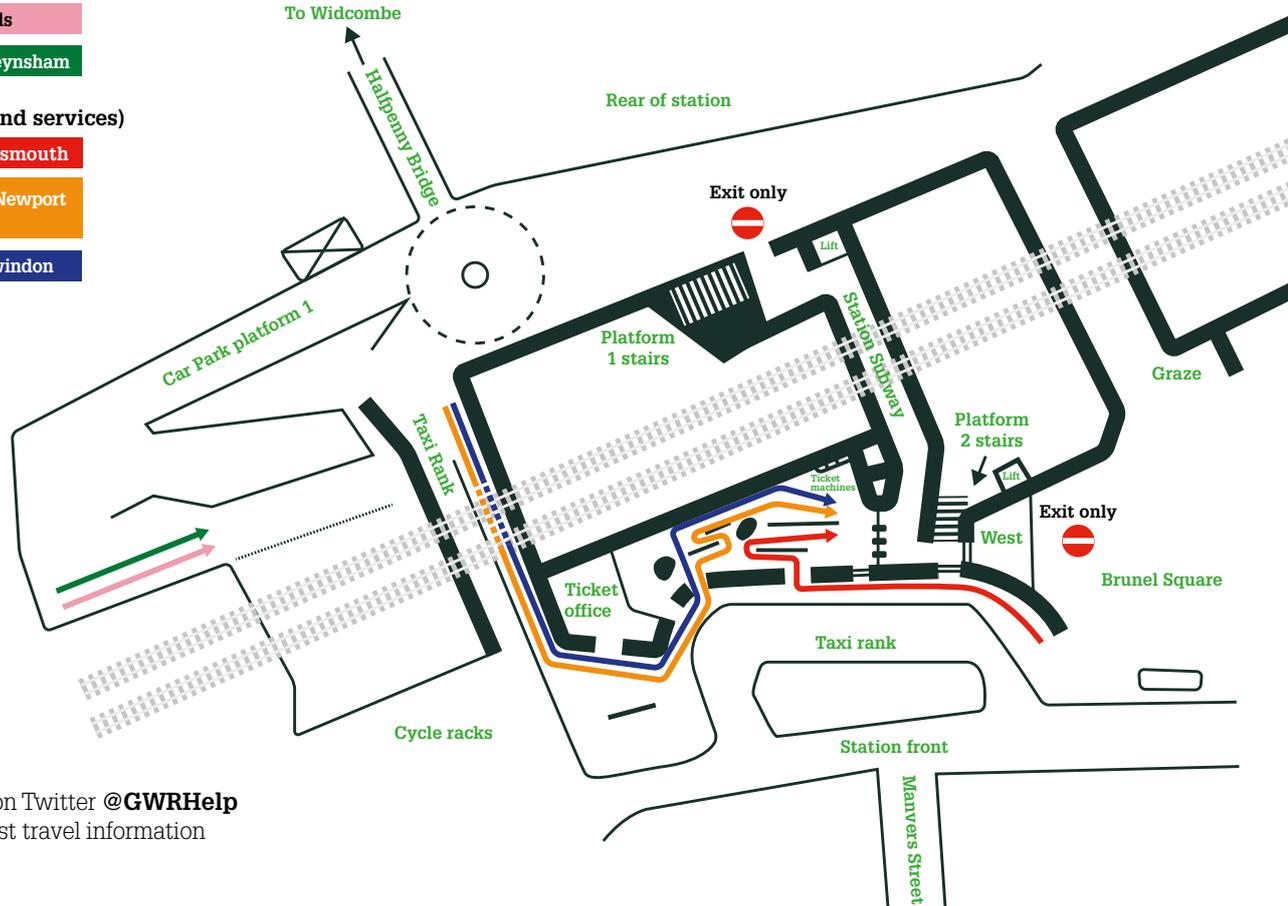
To Oldfield Park and Keynsham

**Platform 2 (Eastbound services)**

To Westbury and Portsmouth

Change at Swindon for Newport and Cardiff Central

To Chippenham and Swindon



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